

April 18, 2024

Ref No: IOB/2023-24/016

Indian Overseas Bank  
Investor Relation Cell  
Balance Sheet Management Department (BSMD)  
Central office  
763, Anna Salai  
Chennai – 600 002.

Dear Sir/Madam,

**Investor Grievance Report for the Quarter ended March 31, 20234**

We enclose the Investor Grievance Report for Quarter ended March 31, 2024, based on the records produced to me by your Registrars & Share Transfer Agent, Cameo Corporate Services Limited.

We also enclose the Quarterly Certificate of Resolution of Investor Grievances during the quarter January 1, 2024 to March 31, 2024.

Thanking You,

Yours Faithfully,

**For R Sridharan & Associates**  
**Company Secretaries**



**R Sridharan**  
**Practising Company Secretary**  
**COP: 3239,**  
**FCS: 4775**



Encl.: As above



**INDIAN OVERSEAS BANK**

**QUARTERLY CERTIFICATE OF RESOLUTION OF INVESTOR GRIEVANCE FOR THE QUARTER JANUARY 1, 2024 - MARCH 31, 2024**

We hereby certify that there were Investor Grievances received during the quarter January 1, 2024 - March 31, 2024 as detailed below:

Month	No. of Grievances Received	No. of Grievances Resolved
January	2	2
February	0	0
March	2	2

S.NO	MONTH	NAME OF THE INVESTOR	NATURE OF COMPLAINT	NO.OF DAYS TAKEN TO RESOLVE THE COMPLAINTS	COMPLAIN T CODE	DATE OF COMPLAINT RECEIVED	DATE OF COMPLAINT RESOLVED
1.	JANUARY	SEBI SCORE-DEV SHEKER GUPTA	PROCEDURE FOR JOINT HOLDER TRANSMISSIO N	6	IVJ	10/01/2024	16/01/2024
2.	JANUARY	SBICAP SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	22/01/2024	23/01/2024
3.	MARCH	SBICAP SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	3	IVJ	01/03/2024	04/03/2024
4.	MARCH	HDFC BANK	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	0	IVJ	29/03/2024	29/03/2024

For R Sridharan & Associates  
Company Secretaries

R Sridharan  
Practising Company Secretary  
COP: 3239,  
FCS: 4775





**INDIAN OVERSEAS BANK**

**QUARTERLY REPORT ON INVESTOR GRIEVANCE FOR JANUARY 1, 2024 - MARCH 31, 2024.**

Particulars	Complaints Received	Complaints Resolved	Complaints Pending at the end of the period
Non- receipt of Refund for Non - Allotment	NIL	NIL	NIL
Share Certificate – Second issue	NIL	NIL	NIL
Non- receipt of dividend	NIL	NIL	NIL
Non- receipt of Annual Report	NIL	NIL	NIL
Non – Registration of change in Address	NIL	NIL	NIL
Non – receipt of share certificates	NIL	NIL	NIL
Non – receipt of share certificates after Transfer	NIL	NIL	NIL
Non – receipt of Duplicate share certificates Letter of confirmation	NIL	NIL	NIL
Non – receipt of Letter of offer for Rights	NIL	NIL	NIL
Non – receipt of Demat documents	NIL	NIL	NIL
Miscellaneous Complaints	4	4	NIL
Complaints received from SEBI	NIL	NIL	NIL
Complaints received from BSE Limited	NIL	NIL	NIL
Complaints received from National Stock Exchange of India Limited	NIL	NIL	NIL
Complaints received from National Securities Depository Limited	NIL	NIL	NIL
Lawyer Notice	NIL	NIL	NIL
Complaints received from consume forum	NIL	NIL	NIL
Complaints received from court	NIL	NIL	NIL
<b>TOTAL</b>	<b>4</b>	<b>4</b>	<b>NIL</b>

For R Sridharan & Associates  
Company Secretaries

**R Sridharan**  
Practising Company Secretary  
COP: 3239  
FCS: 4775





## CAMEO CORPORATE SERVICES LIMITED

Ref: CAM/**IOB**/MIS/2024

01.04.2024

M/s Indian Overseas Bank.  
No. 762, Anna Salai  
Chennai - 600 002

Dear Sirs,

**Sub: Status of investor's Complaints for the period from 01.01.2024 to 31.03.2024- Reg**

With reference to the above, we hereby confirm the following:

1. No of Investor Complaints pending at the beginning of the quarter - NIL
2. No. of Investors Complaints received during the quarter - 4
3. No. of Complaints disposed off during the quarter - 4
4. No. of Complaints remaining unresolved at the end of the quarter - NIL

Source	No of Complaints	Name of the Complainant	Date of receipt	Date of response	Nature/description of complaints	Status
SEBI	1	DEV SHEKER GUPTA	10.01.2024	16.01.2024	Procedure for joint holder transmission	Action taken
CAMEO	1	SBICAP SECURITIES LIMITED	22.01.2024	23.01.2024	Non receipt of demat rejected documents	Action taken
CAMEO	1	SBICAP SECURITIES LIMITD	01.03.2024	04.03.2024	Non-receipt of Rejected Demat Documents	Action taken
CAMEO	1	HDFC BANK	29.03.2024	29.03.2024	Non-receipt of Rejected Demat Documents	Action taken

Thanking you,

Yours faithfully,  
for Cameo Corporate Services Ltd

  
Asst. Manager  
Investor Services Cell