

October 05, 2024

Ref No: IOB/2024-25/018

Indian Overseas Bank
Investor Relation Cell
Balance Sheet Management Department (BSMD)
Central office
763, Anna Salai
Chennai – 600 002.

Dear Sir/Madam,

Investor Grievance Report for the Quarter ended September 30, 2024

We enclose the Investor Grievance Report for Quarter ended September 30, 2024, based on the records produced to me by your Registrars & Share Transfer Agent, Cameo Corporate Services Limited.

We also enclose the Quarterly Certificate of Resolution of Investor Grievances during the quarter July 1, 2024 to September 30, 2024.

Thanking You,

Yours Faithfully,

For R Sridharan & Associates
Company Secretaries



R Sridharan
Practising Company Secretary
COP: 3239,
FCS: 4775



Encl.: As above

INDIAN OVERSEAS BANK

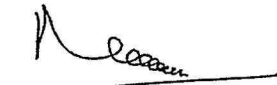
QUARTERLY CERTIFICATE OF RESOLUTION OF INVESTOR GRIEVANCE FOR THE QUARTER JULY 1, 2024 - SEPTEMBER 30, 2024

We hereby certify that there were Investor Grievances received during the quarter July 1, 2024 - September 30, 2024 as detailed below:

Month	No. of Grievances Received	No. of Grievances Resolved
July	4	1
August	1	4
September	1	1

S.NO	MONTH	NAME OF THE INVESTOR	NATURE OF COMPLAINT	NO.OF DAYS TAKEN TO RESOLVE THE COMPLAINTS	COMPLAIN T CODE	DATE OF COMPLAINT RECEIVED	DATE OF COMPLAINT RESOLVED
1.	JULY	SBICAB SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	15/07/2024	16/07/2024
2.	JULY	NORTHEAST BROKING SERVICES LTD	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	31/07/2024	01/08/2024
3.	JULY	NORTHEAST BROKING SERVICES LTD	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	31/07/2024	01/08/2024
4.	JULY	SBICAB SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	2	IVJ	31/07/2024	02/08/2024
5.	AUGUST	SBICAP SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	12/08/2024	13/08/2024
6.	SEPTEMBER	SBICAP SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	0	IVJ	13/09/2024	13/09/2024

For R Sridharan & Associates
Company Secretaries



R Sridharan
Practising Company Secretary
COP: 3239,
FCS: 4775



INDIAN OVERSEAS BANK

QUARTERLY REPORT ON INVESTOR GRIEVANCE FOR JULY 1, 2024 - SEPTEMBER 30, 2024.

Particulars	Complaints Received	Complaints Resolved	Complaints Pending at the end of the period
Non- receipt of Refund for Non - Allotment	NIL	NIL	NIL
Share Certificate – Second issue	NIL	NIL	NIL
Non- receipt of dividend	NIL	NIL	NIL
Non- receipt of Annual Report	NIL	NIL	NIL
Non – Registration of change in Address	NIL	NIL	NIL
Non – receipt of share certificates	NIL	NIL	NIL
Non – receipt of share certificates after Transfer	NIL	NIL	NIL
Non – receipt of Duplicate share certificates Letter of confirmation	NIL	NIL	NIL
Non – receipt of Letter of offer for Rights	NIL	NIL	NIL
Non – receipt of Demat documents	NIL	NIL	NIL
Miscellaneous Complaints	6	6	NIL
Complaints received from SEBI	NIL	NIL	NIL
Complaints received from BSE Limited	NIL	NIL	NIL
Complaints received from National Stock Exchange of India Limited	NIL	NIL	NIL
Complaints received from National Securities Depository Limited	NIL	NIL	NIL
Lawyer Notice	NIL	NIL	NIL
Complaints received from consume forum	NIL	NIL	NIL
Complaints received from court	NIL	NIL	NIL
TOTAL	6	6	NIL

For R Sridharan & Associates
Company Secretaries



R Sridharan
Practising Company Secretary
COP: 3239
FCS: 4775





CAMEO CORPORATE SERVICES LIMITED

Ref: CAM/IOB/MIS/2024

01.10.2024

M/s Indian Overseas Bank.
No. 762, Anna Salai
Chennai - 600 002

Dear Sirs,

Sub: Status of investor's Complaints for the period from 01.07.2024 to 30.09.2024- Reg

With reference to the above we furnish hereunder the investor complaints report for the period 01/07/2024 to 30/09/2024

1. No of Investor Complaints pending at the beginning of the quarter - NIL
2. No. of Investors Complaints received during the quarter - 6
3. No. of Complaints disposed off during the quarter - 6
4. No. of Complaints remaining unresolved at the end of the quarter - NIL

Source	S.no	Name of the Complainant	Date of receipt	Date of response	Nature/description of complaints	Status
CAMEO	1	SBICAP SECURITIES LIMITED	15/07/2024	16/07/2024	SIGNATURE MISMATCH	Action taken
CAMEO	2	NORTHEAST BROKING SERVICES LTD	31/07/2024	01/08/2024	NON-RECEIPT OF REJECTED DOCUMENTS	Action taken
CAMEO	3	NORTHEAST BROKING SERVICES LTD	31/07/2024	01/08/2024	NON-RECEIPT OF REJECTED DOCUMENTS	Action taken
CAMEO	4	SBICAP SECURITIES LIMITED	31/07/2024	02/08/2024	NON-RECEIPT OF REJECTED DOCUMENTS	Action taken
CAMEO	5	SBICAP SECURITIES LIMITED	12/08/2024	13/08/2024	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	Action taken
CAMEO	6	SBICAP SECURITIES LIMITED	13/09/2024	13/09/2024	NON-RECEIPT OF REJECTED DOCUMENTS	Action taken

Thanking you,

Yours faithfully,
for Cameo Corporate Services Ltd


Asst. Manager
Investor Services Cell