

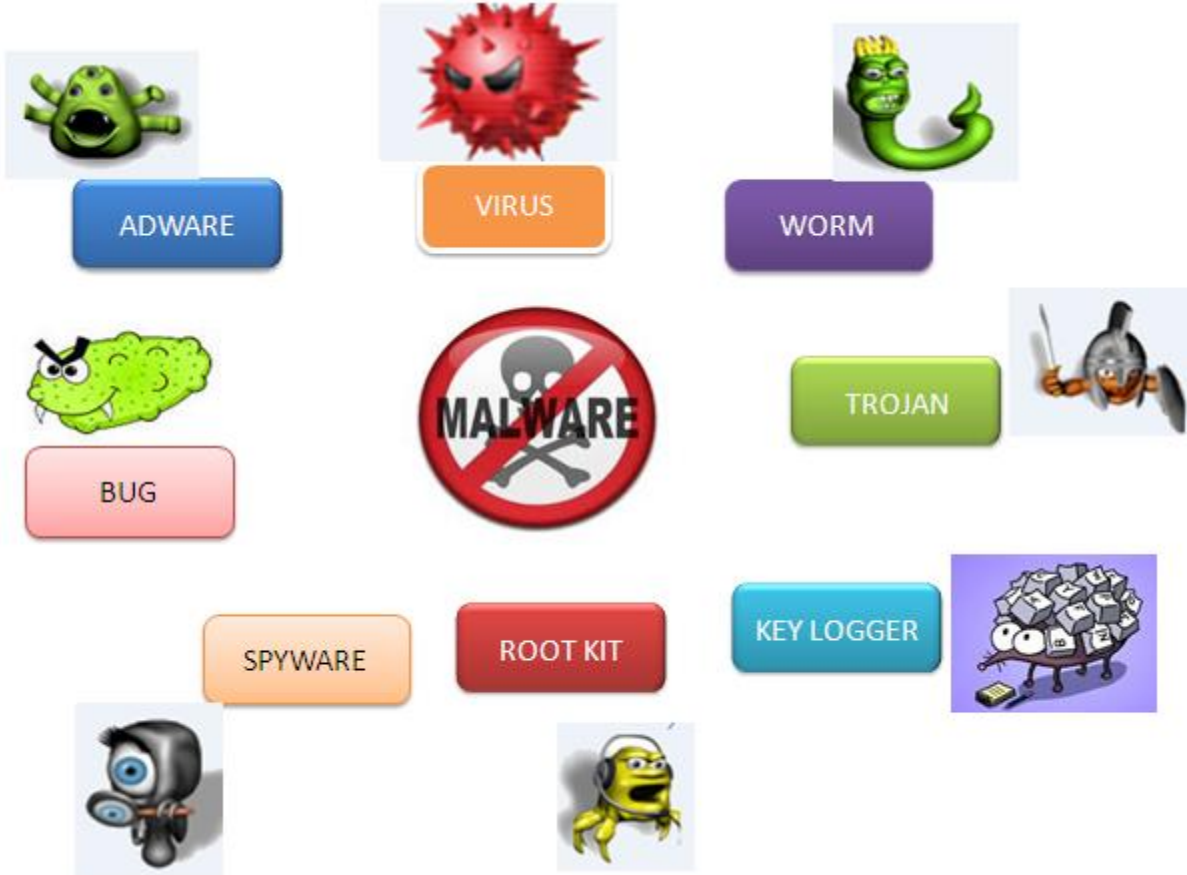


MALWARE

Dear Customer,

Greetings from IOB!

Malware is short form for *malicious software*, meaning software that can be used to compromise computer functions, steal data, bypass access controls, or otherwise cause harm to the host computer.



Malware Symptoms

- Increase in CPU utilization.
- There seems to be a lot of network activity when you are not using the network.
- Problems in connecting to networks.
- The available memory on your computer is lower than it should be.
- Programs running, turning off, or reconfiguring themselves.
- File names getting changed.
- Slowness in performance of computer or web browser speeds.
- Appearance of strange files, programs, or desktop icons.
- Freezing or crashing.
- Emails/messages being sent automatically and without user's knowledge.
- Programs or files appear or disappear without your knowledge.
- Modification or deletion of files

GOOD PEOPLE TO GROW WITH

With warm regards,
Chief Information Security Officer
Indian Overseas Bank, Central Office, Chennai