



इण्डियन ओवरसीज़ बैंक INDIAN OVERSEAS BANK

## Be Careful what you share Online

Dear Customer,

Greetings from IOB

Do not share your personal/ financial information in any fake/fictitious websites or reply to any fake email requesting them to lodge complaint if you suspect of cyber fraud.



## DON'T

Lodge complaints in fake websites /complaint forums disclosing your **Mobile number, Account number, Name, Email id, Date, time and amount of the transaction.**

### In case of Cyber Fraud:

- Customer him/herself can block the card in the option given in [www.iob.in](http://www.iob.in) in case the customer suspects the card is compromised. Further new card has to be obtained by the customer.
- Always lodge complaint directly with police or official websites of police department
- Lodge the complaints under SPGRS in our Bank's official website ([www.iob.in](http://www.iob.in)) for each transaction with complete transaction details.
- In case of UPI related frauds, the customer has to contact his/her branch/ bank immediately to block the account for further debits. If the customer wishes to use again UPI then he/she has to re-register in the UPI app with the newly issued New Debit card immediately so that the new Upin can be set.

With warm regards,  
Chief Information Security Officer  
Indian Overseas Bank, Central Office, Chennai