



# **PERFORMANCE ANALYSIS**

Q2 / H1 2017-18

# **OUR HERITAGE**



- Indian Overseas Bank (IOB) was founded on 10th February 1937 by Shri.M.Ct.M. Chidambaram Chettyar, a pioneer in many fields.
- The Bank was founded by him with the main objective of specializing in foreign exchange business to take the Bank across the globe.
- IOB started business simultaneously at Karaikudi, Chennai and Rangoon in Burma (presently Myanmar) followed by a branch in Penang, Malaysia.
- At the dawn of Independence, IOB had 38 branches in India and 7 branches abroad and Deposits stood at Rs.6.64 Crores and Advances at Rs.3.23 Crores at that time.
- IOB was one of the 14 major banks that were nationalized in 1969. On the eve of Nationalization in 1969, IOB had 195 branches in India with aggregate deposits of Rs.67.70 Cr. and Advances of Rs.44.90 Cr.
- Currently IOB is sponsoring two Regional Rural Banks, Pandiyan Grama Bank in Tamil Nadu and Odisha Gramya Bank in Odisha.
- Bank has its overseas presence in 5 countries Singapore, Hong Kong, Thailand, Srilanka and South Korea.

# **KEY STRENGTHS**



- 80 years in the service of Banking.
- Strong domestic presence of 3347 Branches & 3446 ATMs.
- **57%** of Branches catering to the needs of Rural and Semi Urban centres enhancing deeper Financial Inclusion.
- A strong Brand name in South India especially in the State of Tamil Nadu.
- Trust of **35 million** active customers.
- Overseas Presence with 8 branches and 1 Representative Office.
- Sustained Growth in Low cost **CASA** deposits.
- Improved performance in **Retail**, **Agri** and **MSME** Segments.
- Digital initiatives and strong technology support.

## **HIGHLIGHTS**



- CASA reflects a healthy growth of **17.04%** on Y-o-Y basis to end at **Rs.75321** crores.
- Global Deposits recorded a growth of 1.68% on Y-o-Y basis and ended at Rs.
   211548 crores.
- Global Advances recorded a growth **1.61%** on sequential basis (Annualised growth of **6.44%)** to end at Rs.**152664** crores.
- RAM portfolio grew by **12.44%**, **4.76%** & **10%** respectively on Y-o-Y basis synchronising with the Banks efforts towards rebalancing its Balance sheet.
- Core Retail grew by 26.51% on Y-o-Y basis and 7.12% on Sequential quarter basis
- Better NPA Management, Slippages lesser than Recovery.
- Gross NPA declined on Q-o-Q and Y-o-Y basis and ended at Rs.34709 crores.
- Net NPA declined in absolute terms and ended at Rs.18950 crores on both Q-o-Q and Y-o-Y basis.
- Gross NPA ratio declined by 87 basis points & Net NPA ratio declined by 111 basis points on sequential basis.
- Provision Coverage Ratio improved from 50.19% in Sept -16 to 55.88% in Sept-17.

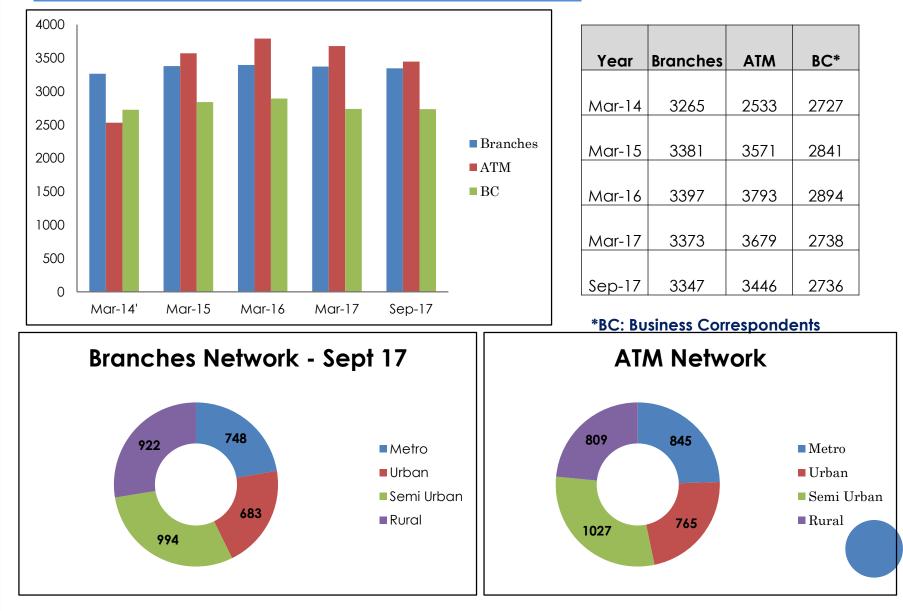
## **HIGHLIGHTS**



- Other Income grew by **20.30%** on Y-o-Y basis. (over H1 16-17)
- Staff Expenses declined by 10.33% on Sequential basis.
- Operating Profit grew by 33.73% on Sequential basis . Marginal growth of 3.45% was recorded on Half yearly basis also.
- Net Loss stood lower at Rs.1722 crores for H1 2017-18 as against Rs.2216 crores in H1 2016-17.
- Cost of Deposits dipped by 78 basis points on Y-o-Y basis (over H1 16-17).
- ROA for H1 2017-18 ended at -1.28% as against -1.56% for H1 16-17
- Cost to Income Ratio declined by **3.19%** to end at **58.21%** sequentially.

# **CUSTOMER TOUCH POINTS**





Note: Merged 26 branches and closed 243 unviable ATMs in H1 FY 18

# GLOBAL FOOTPRINTS – FOREIGN BRANCHES

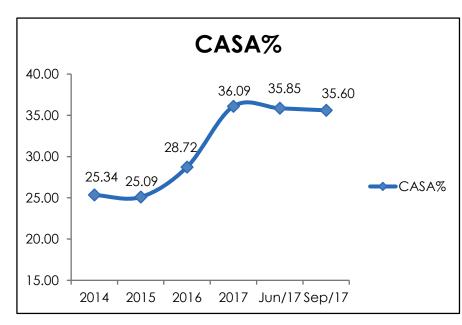
| Branches                                                                                                                                                                                | Representative Office | JV Subsidiary | Remittance Centres                                                                       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|---------------|------------------------------------------------------------------------------------------|
| <ul> <li>Singapore</li> <li>Hong Kong<br/>Main</li> <li>Hong Kong TST</li> <li>Colombo</li> <li>Babalapitiya</li> <li>Seoul</li> <li>Bangkok</li> <li>Sukhumvit,<br/>Bangkok</li> </ul> | • Dubai               | • Malaysia    | <ul> <li>Singapore –<br/>Serangoon<br/>Road</li> <li>Singapore –<br/>Boon Lay</li> </ul> |

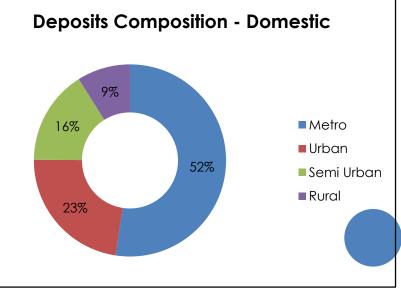
JV Subsidiary in Malaysia: Joint Venture with Bank of Baroda (40%) and Andhra Bank (25%) with IOB share of 35%

# **BUSINESS PERFORMANCE**



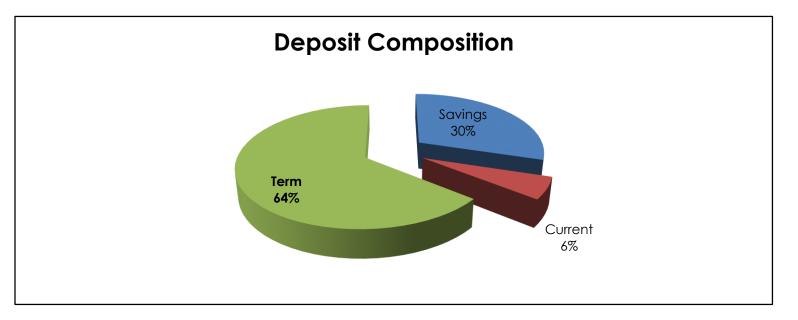
| Particulars    | Sep-16 | Mar-17 | Jun-17 | Sep-17 | YoY(%) | QoQ(%) |
|----------------|--------|--------|--------|--------|--------|--------|
| CASA Deposits  | 64354  | 76269  | 75561  | 75321  | 17.04  | -0.32  |
| Total Deposits | 208058 | 211343 | 210748 | 211548 | 1.68   | 0.38   |
| Advances       | 159522 | 156776 | 150238 | 152664 | -4.30  | 1.61   |
| Business Mix   | 367580 | 368118 | 360986 | 364212 | -0.92  | 0.89   |
| CASA%          | 30.93  | 36.09  | 35.85  | 35.60  |        |        |
| CD Ratio%      | 76.67  | 74.18  | 71.29  | 72.16  |        |        |





# **DEPOSIT COMPOSITION**

|                |        |        | (Rs. Crs) |        |        |        |
|----------------|--------|--------|-----------|--------|--------|--------|
| Particulars    | Sep-16 | Mar-17 | Jun-17    | Sep-17 | YoY(%) | QoQ(%) |
| Savings        | 53680  | 63232  | 62073     | 63022  | 17.40  | 1.53   |
| Current        | 10674  | 13037  | 13488     | 12299  | 15.23  | -8.81  |
| CASA Deposits  | 64354  | 76269  | 75561     | 75321  | 17.04  | -0.32  |
| Term Deposits  | 143704 | 135074 | 135188    | 136227 | -5.20  | 0.77   |
| Total Deposits | 208058 | 211343 | 210748    | 211548 | 1.68   | 0.38   |
| CASA%          | 30.93  | 36.09  | 35.85     | 35.60  |        |        |

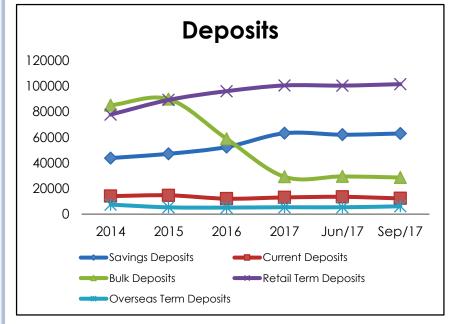


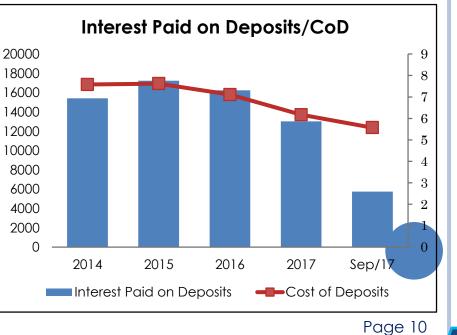
# **DEPOSITS & COST**



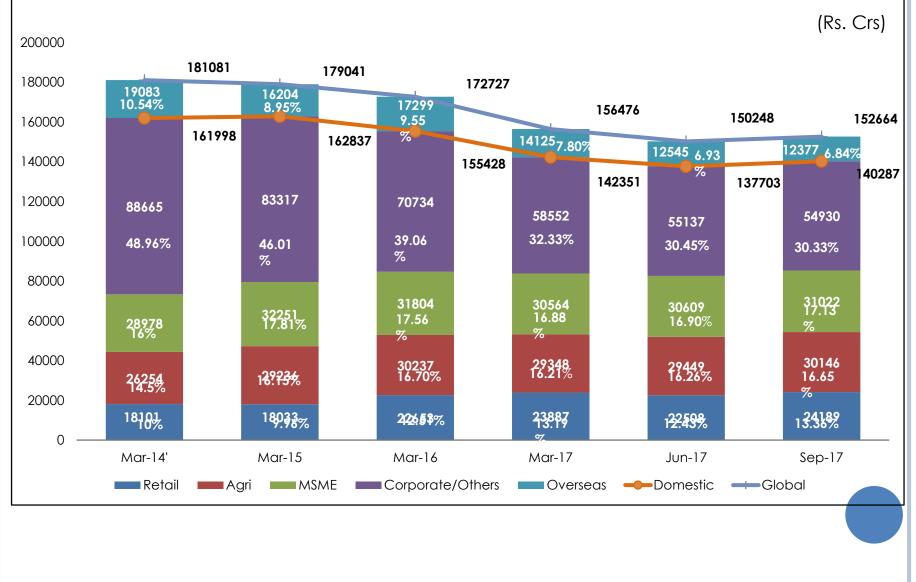
|                        |        |        |        |        | •      |        |
|------------------------|--------|--------|--------|--------|--------|--------|
| Parameters             | 2014   | 2015   | 2016   | 2017   | Jun-17 | Sep-17 |
| Savings Deposits       | 43744  | 47101  | 52404  | 63232  | 62073  | 63022  |
| Current Deposits       | 14023  | 14640  | 12082  | 13037  | 13488  | 12299  |
| Bulk Deposits          | 85092  | 89837  | 58917  | 29195  | 29466  | 28610  |
| Retail Term Deposits   | 77755  | 89197  | 96029  | 100514 | 100393 | 102350 |
| Overseas Term Deposits | 7362   | 5274   | 5082   | 5366   | 5329   | 5267   |
| Total Deposits         | 227976 | 246049 | 224514 | 211343 | 210748 | 211548 |
| CASA%                  | 25.34  | 25.09  | 28.72  | 36.09  | 35.85  | 35.60  |

| Parameters                | 2014  | 2015  | 2016  | 2017  | Sep-17 |
|---------------------------|-------|-------|-------|-------|--------|
| Interest Paid on Deposits | 15409 | 17246 | 16250 | 13026 | 5756   |
| Cost of Deposits          | 7.58  | 7.62  | 7.11  | 6.17  | 5.57   |





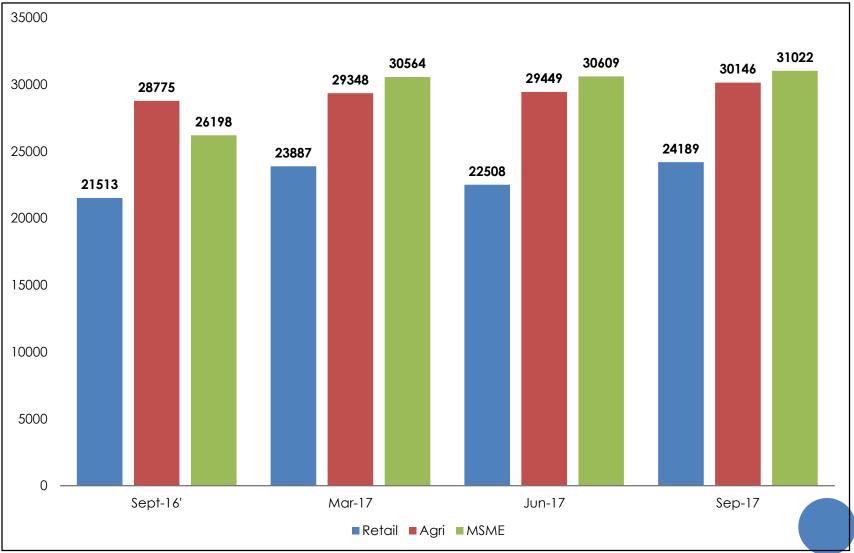
# SECTOR WISE GLOBAL ADVANCES





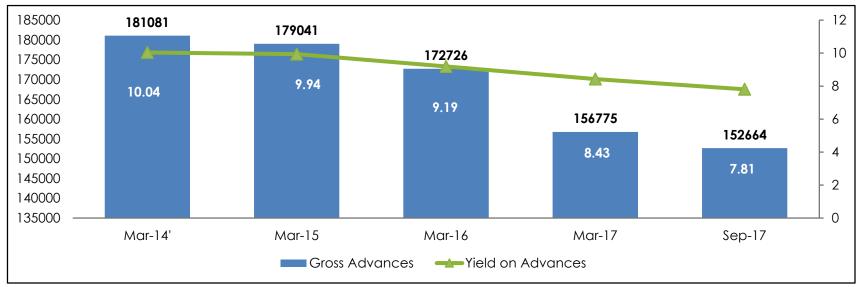
# **RAM – THE GROWTH DRIVER**



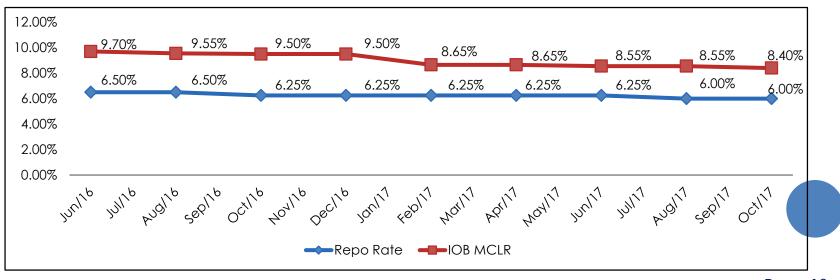


## **GROSS ADVANCES & YOA**





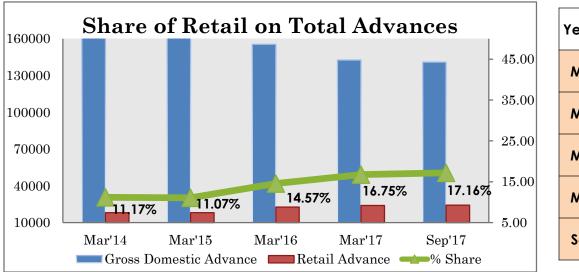
## **REPO RATE & IOB MCLR**



# **RETAIL PERFORMANCE**

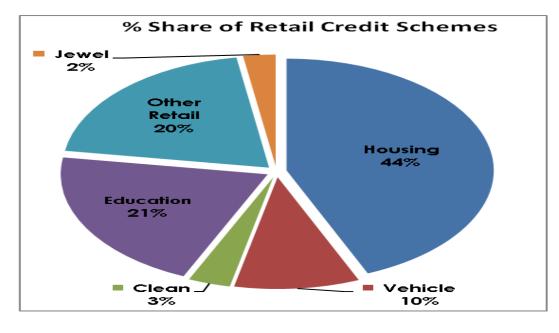


(Rs in Crs)



| Year   | Gross<br>Domestic | Retail<br>Advance | % Share         |
|--------|-------------------|-------------------|-----------------|
| Mar'14 | 161998            | 18101             | 11.17%          |
| Mar'15 | 162837            | 18033             | 11. <b>07</b> % |
| Mar'16 | 155428            | 22653             | 14.57%          |
| Mar'17 | 142651            | 23887             | 16.75%          |
| Sep'17 | 140287            | 24189             | 1 <b>7.24</b> % |

(Rs in Crs)

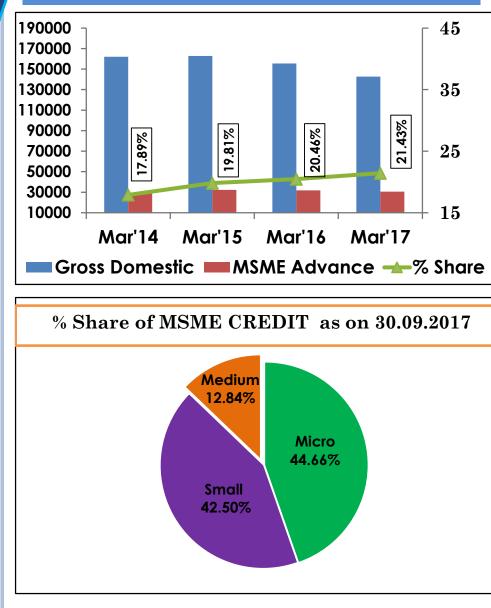


| Schemes            | O/s as on<br>30.09.2017 | % Share |
|--------------------|-------------------------|---------|
| Housing loan       | 10545.25                | 44%     |
| Vehicle loan       | 2367.70                 | 10%     |
| Clean Ioan         | 798.08                  | 3%      |
| Education loan     | 5015.98                 | 21%     |
| Other Retail loans | 4850.95                 | 20%     |
| Jewel loan         | 611.86                  | 2%      |
| Total              | 24189.82                | 100%    |



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# **MSME PERFORMANCE**



| 7      |                   |                 |                 |  |  |  |
|--------|-------------------|-----------------|-----------------|--|--|--|
| As On  | Gross<br>Domestic | MSME<br>Advance | % Share         |  |  |  |
| Mar'14 | 161998            | 28978           | 1 <b>7.89</b> % |  |  |  |
| Mar'15 | 162837            | 32252           | 1 <b>9.8</b> 1% |  |  |  |
| Mar'16 | 155428            | 31804*          | 20.46%          |  |  |  |
| Mar'17 | 142651            | 30564*          | 21.43%          |  |  |  |

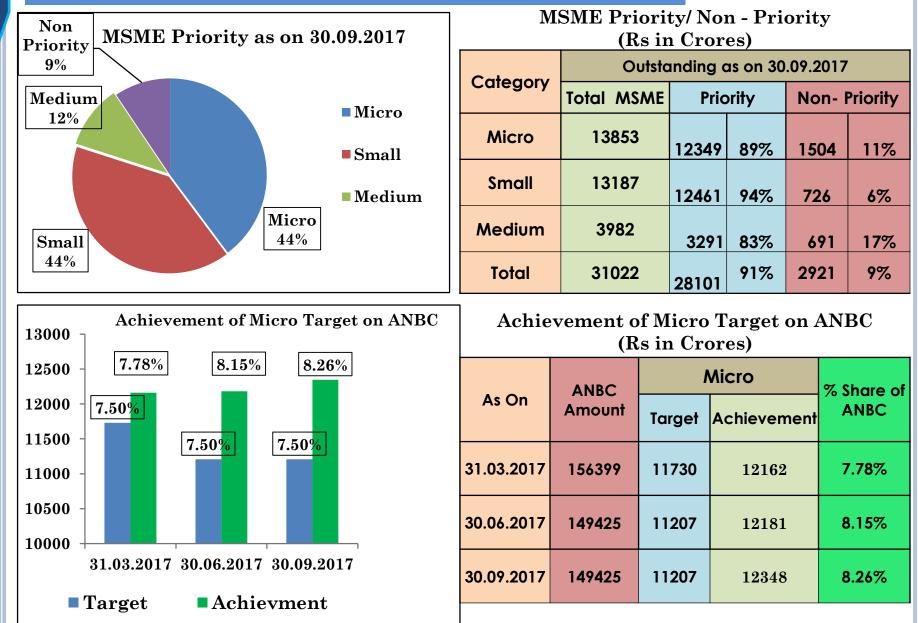
\* Netting of Rs. 7500 crores related to Food & Agro processing units migrated and classified under Agriculture

#### % Share of MSME Credit (Rs in Crores)

| Category     | Outstanding a | % Chara |                |  |  |  |
|--------------|---------------|---------|----------------|--|--|--|
| Calegory     | No. of Acs    | Amount  | % Share        |  |  |  |
| Micro 458654 |               | 13853   | <b>44.66</b> % |  |  |  |
| Small        | 22071         | 13187   | 42.50%         |  |  |  |
| Medium       | 1411          | 3982    | 12.84%         |  |  |  |
| Total        | 482136        | 31022   | 100%           |  |  |  |

#### PRIORITY SECTOR GROWTH – MSME ADVANCES





# **PRIORITY SECTOR ADVANCES - OVERVIEW**

MSME 41.01%



(Rs. Crs)

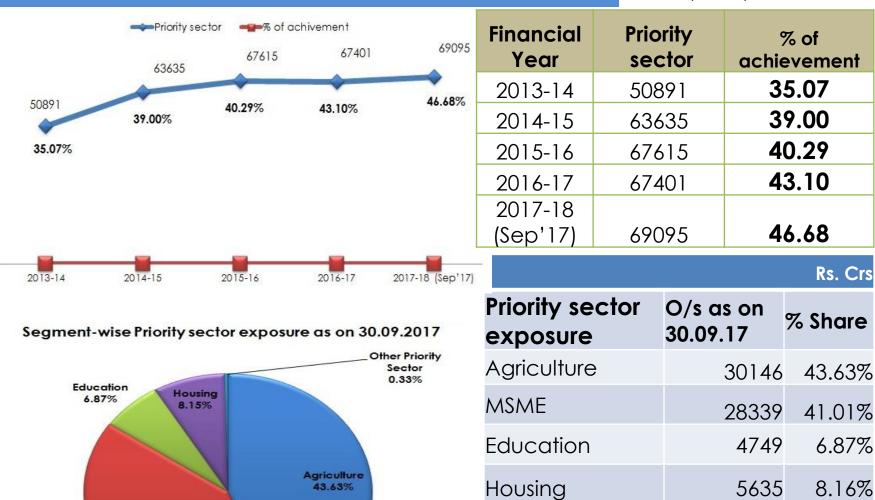


Chart Area

Other Priority

Sector

Total

Page 17

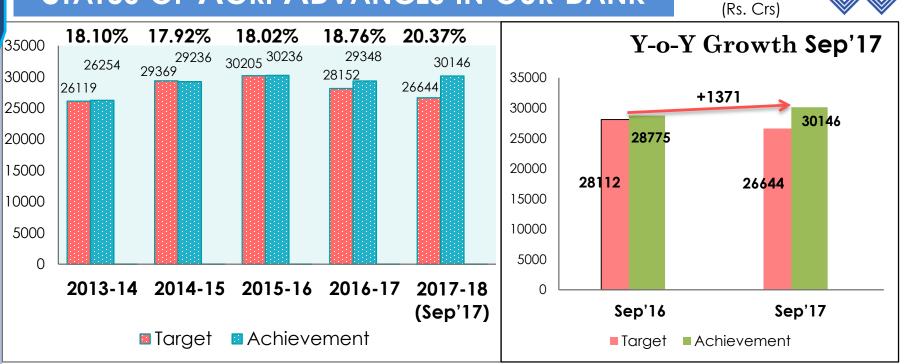
0.33%

100%

226

69095

# STATUS OF AGRI ADVANCES IN OUR BANK



Rs. in Crs

| Financial Year   | ANBC   | Target        | Achievement |        | Y-o-Y Growth      |
|------------------|--------|---------------|-------------|--------|-------------------|
|                  |        | (18% of ANBC) | Amount      | %      |                   |
| 2013-14          | 145104 | 26119         | 26254       | 18.10% | +11.66%           |
| 2014-15          | 163160 | 29369         | 29236       | 17.92% | +11.36%           |
| 2015-16          | 167805 | 30205         | 30236       | 18.02% | +3.42%            |
| 2016-17          | 156399 | 28152         | 29348       | 18.76% | -2.93%            |
| Sep'16           | 156177 | 28112         | 28775       | 18.42% | +3.17%            |
| 2017-18 (Sep'17) | 148025 | 26644         | 30146       | 20.37% | +4.76%<br>Page 18 |

# **RSETIS & FLCS**

#### RSETIS

- **13 RSETIs** (12 in TN and 1 in Kerala).
- Conducted 1,935 Trainings since inception.
- 48,481 Trainees .
- Our settlement Percentage is 64 % on par with National average of 64%.
- 9 AA and 4 AB rated RSETIs for the year 2016-2017.

#### Role of RSETIs

- Creating job opportunities for unemployed rural youths.
- Corporate Social Responsibility.
- Branding our Image.

#### **FLCs**

- 23 FLCs (13 in TN and 10 in Kerala).
- 46061 candidates were trained through 503 special camps.
- 54,469 candidates were trained through 477 target specific camps
- Credit Counseling to 63,980
   candidates.
- FL sessions in 115 ITIs covered 10,800 students.

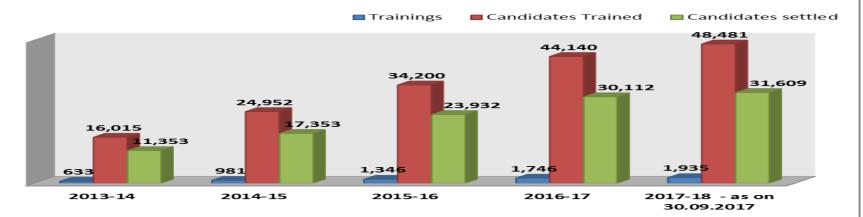
| FY 2017-2018                      | No. of<br>RSETI Training Programs | No of Candidates<br>Trained by RSETI |
|-----------------------------------|-----------------------------------|--------------------------------------|
| Target                            | 344                               | 9,535                                |
| Achievement<br>(as on 30.09.2017) | 189                               | 4,341                                |

#### **RSETI – YEAR TO YEAR PERFORMANCE**



(Rs. Crs)





# **APPRECIATIONS**





During the "RSETI Diwas" on 07.06.2017, MoRD, GOI recognized our Bank for the Leadership and Direction given by our RSETIs to the unemployed rural youths for the FY 2015-16.



# **INCOME & EXPENSES**

(Rs. Crs)

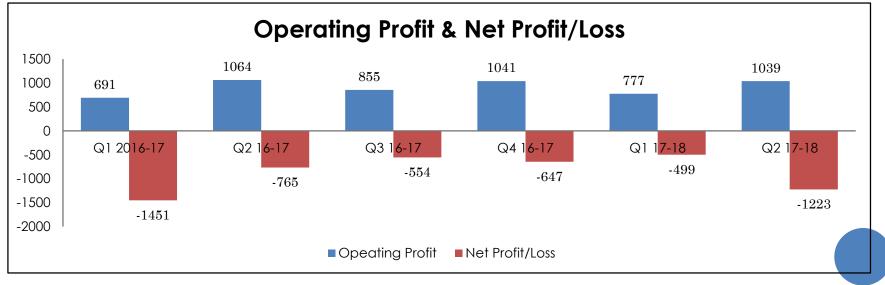
| Particulars                                            | Q2<br>16-17 | Q4<br>16-17 | Q1<br>17-18 | Q2<br>17-18 | YoY(%) | QoQ(%) |
|--------------------------------------------------------|-------------|-------------|-------------|-------------|--------|--------|
| Interest Income<br>Non Interest                        | 4992        | 4630        | 4187        | 4646        | -6.94  | 10.95  |
| Income                                                 | 970         | 1032        | 987         | 965         | -0.52  | -2.30  |
| Total Income                                           | 5962        | 5662        | 5174        | 5610        | -5.89  | 8.42   |
| Interest Expended                                      | 3706        | 3306        | 3163        | 3125        | -15.67 | -1.18  |
| Staff Expenses                                         | 730         | 688         | 791         | 709         | -2.80  | -10.33 |
| Other Expenses*                                        | 462         | 627         | 444         | 737         | 59.67  | 65.91  |
| Total Expenses                                         | 4898        | 4620        | 4398        | 4572        | -6.65  | 3.95   |
| <b>Operating Profit</b><br>*Q-o-Q (Sequential Quarter) | 1064        | 1041        | 777         | 1039        | -2.39  | 33.73  |

\* Note: Due to internal pricing of reimbursing branches on OTS amounting to Rs.316 Crores

## PROFITABILITY



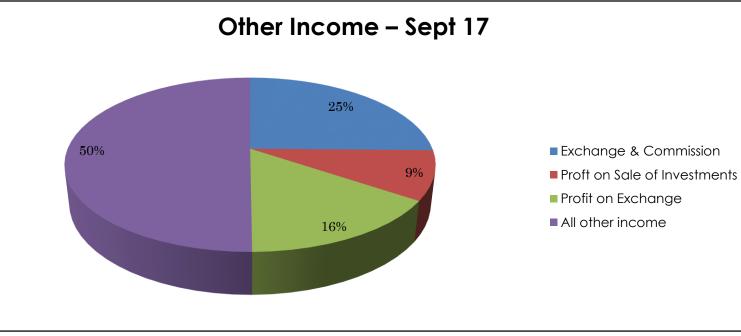
| TROMADILITT                |             |             |             |             | (Rs.    | Crs)    |
|----------------------------|-------------|-------------|-------------|-------------|---------|---------|
| Particulars                | Q2<br>16-17 | Q4<br>16-17 | Q1<br>17-18 | Q2<br>17-18 | YoY(%)  | QoQ(%)  |
| Operating Profit           | 1064        | 1041        | 777         | 1039        | -2.39   | 33.73   |
| Provisions                 | 1829        | 1688        | 1276        | 2261        | 23.61   | 77.24   |
| of which<br>NPA Provisions | 1876        | 1636        | 1800        | 2110        | 12.45   | 17.24   |
| Other Provisions           | -47         | 52          | -524        | 151         | -420.24 | -128.82 |
| Net Profit/Loss            | -765        | -646        | -499        | -1223       | 59.78   | 144.95  |



\*Q-o-Q (Sequential Quarter)



|                              |             |             |             |             | (Rs.   | Crs)   |
|------------------------------|-------------|-------------|-------------|-------------|--------|--------|
| Particulars                  | Q2<br>16-17 | Q4<br>16-17 | Q1<br>17-18 | Q2<br>17-18 | YoY(%) | QoQ(%) |
| Exchange & Commission        | 185         | 362         | 205         | 244         | 31.72  | 19.13  |
| Proft on Sale of Investments | 329         | 93          | 240         | 88          | -73.24 | -63.33 |
| Profit on Exchange           | 180         | 135         | 141         | 149         | -17.05 | 5.93   |
| Other Miscellaneous Income   | 276         | 442         | 402         | 484         | 75.31  | 20.35  |
| Total Other Income           | 970         | 1032        | 987         | 965         | -0.52  | -2.30  |



#### \*Q-o-Q (Sequential Quarter)

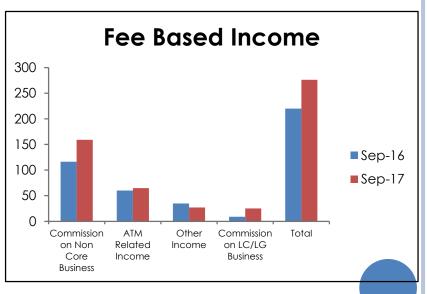
### FEE BASED INCOME



(Rs. Crs)

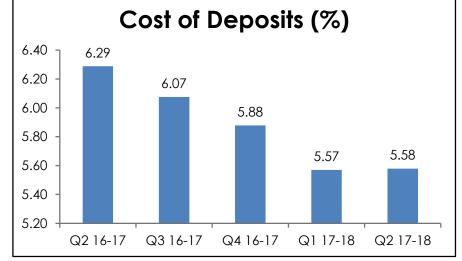
| Parameter                       | Q1 16-17 | Q2 16-17 | FY 16-17 | Q1 17-18 | Q2 17-18 |
|---------------------------------|----------|----------|----------|----------|----------|
| Commission on Non Core Business | 95.86    | 116.2    | 553.51   | 125.21   | 159.07   |
| ATM Related Income              | 95.61    | 60.24    | 321.21   | 59.69    | 64.73    |
| Other Income                    | 27.28    |          |          |          |          |
| Commission on LC/LG Business    | 7.27     | 8.8      |          |          |          |
| Total                           | 226.02   |          |          |          |          |

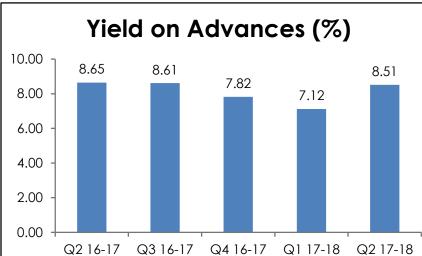
| Parameter                          | Q2 16-17 |        | Growth<br>% |
|------------------------------------|----------|--------|-------------|
| Commission on Non Core<br>Business | 116.2    | 159.07 | 36.89       |
| ATM Related Income                 | 60.24    | 64.73  | 7.45        |
| Other Income                       | 34.73    | 27.17  | -21.77      |
| Commission on LC/LG<br>Business    | 8.8      | 25.29  | 187.39      |
| Total                              | 219.97   | 276.26 | 25.59       |

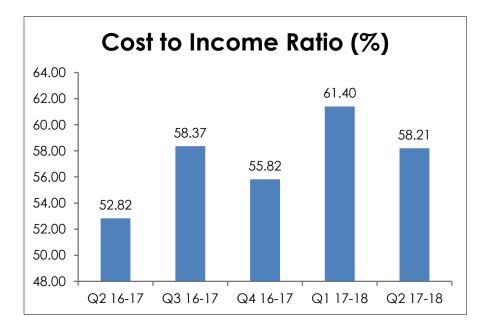




#### **PERFORMANCE RATIOS**







## COST & YIELD RATIOS - QUARTERLY COMPARISON

| Cost & Yield Ratios - Quarterly Comparison |        |        |        |        |        |  |  |
|--------------------------------------------|--------|--------|--------|--------|--------|--|--|
| Particulars                                | Sep-16 | Dec-16 | Mar-17 | Jun-17 | Sep-17 |  |  |
| Cost of Deposits                           | 6.29   | 6.07   | 5.88   | 5.57   | 5.58   |  |  |
| Yield on Advances                          | 8.65   | 8.61   | 7.82   | 7.12   | 8.51   |  |  |
| Cost of Funds                              | 6.36   | 6.08   | 5.72   | 5.66   | 5.66   |  |  |
| Yield on Funds                             | 7.83   | 7.81   | 7.31   | 6.73   | 7.52   |  |  |
| Yield on Investments                       | 7.25   | 7.10   | 6.92   | 8.09   | 8.13   |  |  |
| Cost/Income Ratio                          | 52.82  | 58.37  | 55.82  | 61.40  | 58.21  |  |  |
| Return on Assets                           | -1.10  | -0.79  | -0.93  | -0.74  | -1.82  |  |  |

# MOVEMENT OF RWA & CRAR



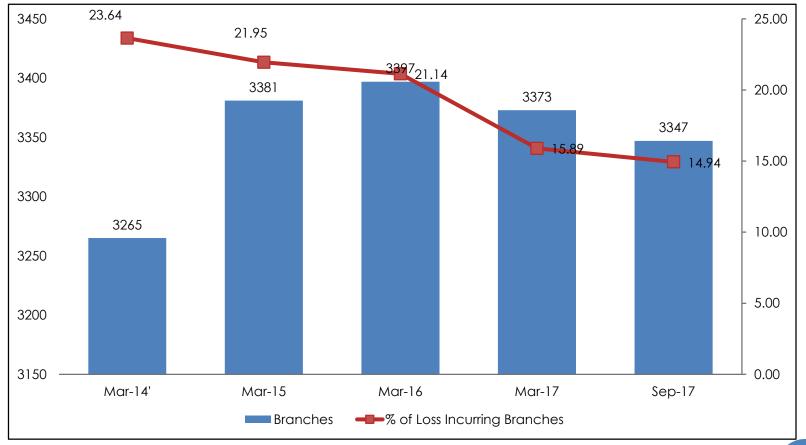
(Rs. Crs)

| Particulars                          | Mar-16    | Jun-16    | Mar-17    | June-17         | Sept-17   |
|--------------------------------------|-----------|-----------|-----------|-----------------|-----------|
| Market Risk RWA                      | 16979.48  | 13021.87  | 16205.05  | 13207.93        | 14643.44  |
| Operational Risk RWA                 | 13843.93  | 14297.33  | 14297.33  | 14758.84        | 14758.84  |
| Credit Risk RWA                      | 163355.99 | 156551.73 | 138645.78 | 129043.12       | 119483.55 |
| Total RWA (A)                        | 194179.41 | 183870.93 | 169148.15 | 157009.88       | 148885.82 |
| CET 1                                | 13787.10  | 12472.17  | 12822.30  | 11890.63        | 10539.91  |
| Tier 1                               | 15040.10  | 13587.17  | 13892.30  | 12960.63        | 11609.91  |
| Tier 2                               | 3724.10   | 3822.88   | 3860.62   | 3746.54         | 3751.72   |
| Total Capital (B)                    | 18764.20  | 17410.05  | 17752.91  | 16707.16        | 15361.63  |
| CRAR (B/A)                           | 9.66%     | 9.47%     | 10.50%    | 10. <b>64</b> % | 10.32%    |
| 11.00%<br>10.50% -<br>10.00% - 9.66% | 9.47%     | 10.50%    | 10.64%    | 10.32%          |           |
| 9.50% - 9.00% -                      |           |           |           |                 | CRAR      |
| 8.50% +<br>Mar16'                    | Jun-16    | Mar-17    | Jun-17    | Sep-17          |           |



## **PROFITABILITY OF BRANCHES**

| Details                      | Mar-14' | Mar-15 | Mar-16 | Mar-17 | Sep-17 |
|------------------------------|---------|--------|--------|--------|--------|
| Branches                     | 3265    | 3381   | 3397   | 3373   | 3347   |
| % of Loss Incurring Branches | 23.64   | 21.95  | 21.14  | 15.89  | 14.94  |



\*Branch level profitability is assessed based on Internal Transfer Price Mechanism followed by the Bank

# NPA MANAGEMENT



(Rs. Crs)

| Details                         | Sep-16 | Mar-17 | Jun-17 | Sep-17 |
|---------------------------------|--------|--------|--------|--------|
| Opening Gross NPAs              | 30049  | 34724  | 35098  | 35453  |
| Reduction in Gross NPAs         |        |        |        |        |
| Cash Recoveries                 | 1031   | 643    | 262    | 405    |
| Upgradation                     | 1263   | 2062   | 758    | 235    |
| Write-Offs                      | 936    | 1358   | 1343   | 1061   |
| Sale to ARCs/Others             | 304    | 320    | 2      | 1736   |
| Total Reductions (a+b+c+d)      | 3535   | 4383   | 2365   | 3437   |
| Fresh Slippages to NPA category | 8210   | 4757   | 2720   | 2693   |
| Closing Gross NPAs (i-ii+iii)   | 34724  | 35098  | 35453  | 34709  |
| Gross NPA (%)                   | 21.77  | 22.39  | 23.6   | 22.73  |
| Net NPAs (Absolute)             | 20765  | 19749  | 20166  | 18950  |
| Net NPA (%)                     | 14.30  | 13.99  | 14.97  | 13.88  |

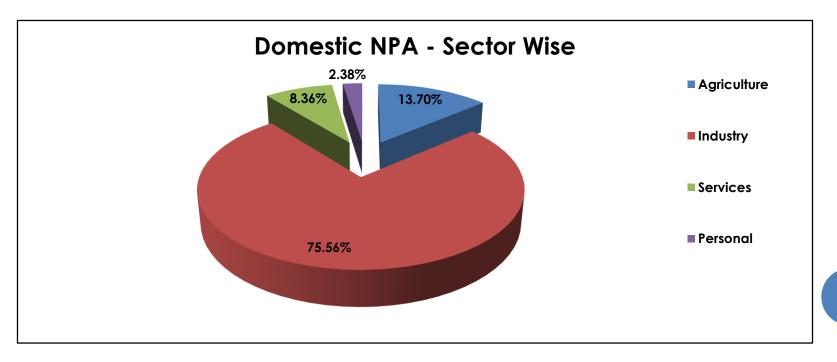
#### Above movement does not include the following

| Details                     | Sep-16 | Mar-17 | Jun-17 | Sep-17 |
|-----------------------------|--------|--------|--------|--------|
| P&L/Tech Write off Recovery |        | 792    | 268    | 328    |
| Tech Write off Sale to ARC  |        | 0      | 152    | 200    |

# SECTOR WISE BREAKUP OF NPA



| Category               | Amount in Crores | % to Total Domestic NPA |
|------------------------|------------------|-------------------------|
| Agriculture            | 4520.57          | 13.70%                  |
| Industry               | 24934.82         | 75.56%                  |
| Services               | 2759.93          | 8.36%                   |
| Personal               | 786.37           | 2.38%                   |
| Total                  | 33001.69         | 100.00%                 |
| Of Which               |                  |                         |
| Commercial Real Estate | 35.70            | 0.11%                   |



# SECTOR WISE SLIPPAGES – Q2



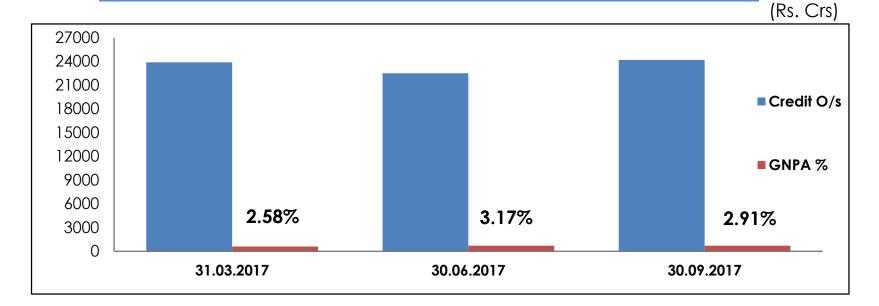
|                                                                   | Amt in  |
|-------------------------------------------------------------------|---------|
| Details                                                           | Crores  |
| Agriculture                                                       | 97.22   |
| Services ( Other than Commercial Real Estate)                     | 444.84  |
| Personal                                                          | 138.34  |
| Commercial Real Estate                                            | 23.16   |
| Sub Total                                                         | 703.56  |
| Industry                                                          |         |
| Other Metals                                                      | 3.86    |
| Gem and Jewellery                                                 | 1.32    |
| Food Processing(Other than Sugar,Vegetable Oil ,Vanaspathi & Tea) | 149.31  |
| Textile                                                           | 82.60   |
| Steel                                                             | 92.65   |
| Mining                                                            | 11.38   |
| Chemicals, Dyes, Drugs & Pharma                                   | 159.52  |
| Paper                                                             | 13.71   |
| Rubber and Rubber Products                                        | 3.48    |
| All Engineering/All other Industries                              | 78.65   |
| Other Industries                                                  | 628.05  |
| Sub Total (Industry)                                              | 1224.53 |
| Total Slippages – Domestic                                        | 1928.09 |
| Overseas                                                          | 170.51  |
| Total-Global                                                      | 2098.60 |



# NPA INDUSTRY WISE - DOMESTIC

| Industry                          | NPA - Sept 2017 | % to Total<br>Domestic<br>NPA |
|-----------------------------------|-----------------|-------------------------------|
| Cotton Textiles/Other textiles    | 1444.51         | 4.38%                         |
| Iron & Steel                      | 8155.91         | 24.71%                        |
| Infrastructure                    | 4366.36         | 13.23%                        |
| Chemical ,dyes, paints etc        | 832.78          | 2.52%                         |
| Gems & jewellery                  | 171.76          | 0.52%                         |
| Construction                      | 292.52          | 0.89%                         |
| Other Metal & Metal Products      | 384.37          | 1.16%                         |
| Paper & paper products            | 196.43          | 0.60%                         |
| Food Processing(included in Agri) | 7.88            | 0.02%                         |
| Sugar(included in Agri)           | 31.06           | 0.09%                         |
| All other Industries              | 9051.23         | 27.43%                        |
| Sub Total                         | 24934.82        | 75.56%                        |
| Others                            | 8066.87         | 24.44%                        |
| Total Domestic                    | 33001.69        | 100.00%                       |

# **RETAIL GROSS NPA – QUARTER WISE**



| OUTSTANDING & GNPA ( QUARTERWISE) |            |        |       |            |        |               |            |        |                |
|-----------------------------------|------------|--------|-------|------------|--------|---------------|------------|--------|----------------|
|                                   | 31.03.17   |        |       | 30.06.17   |        |               | 30.09.17   |        |                |
| SCHEME                            | Credit O/s | NPA    | %     | Credit O/s | NPA    | %             | Credit O/s | NPA    | %              |
| Housing Loans                     | 9614.15    | 232.62 | 2.42% | 9787.88    | 284.75 | <b>2.9</b> 1% | 10545.25   | 289.04 | 2.74%          |
| Vehicle Loan                      | 2067.82    | 59.11  | 2.86% | 2216.71    | 67.68  | 3.05%         | 2367.70    | 72.58  | 3.07%          |
| Educational Loans                 | 4791.71    | 177.66 | 3.71% | 4861.22    | 227.56 | 4.68%         | 5015.98    | 243.33 | 4.85%          |
| Clean Loan                        | 757.27     | 16.03  | 2.12% | 777.52     | 16.25  | 2.09%         | 798.08     | 16.73  | 2.10%          |
| Jewel Loan                        | 236.29     | 2.56   | 1.08% | 482.91     | 3.37   | 0.70%         | 611.86     | 4.26   | 0.70%          |
| Other Retail Loans                | 4563.45    | 127.19 | 2.79% | 4381.56    | 114.74 | 2.62%         | 4850.95    | 77.06  | 1. <b>59</b> % |
| Total Retail                      | 23886.69   | 615.17 | 2.58% | 22507.79   | 714.35 | 3.17%         | 24189.82   | 703.00 | 2.91%          |

# **RESTRUCTURED ACCOUNTS**

(Rs. Crs)



|                                   | D         | OMESTIC   |         |         |         |
|-----------------------------------|-----------|-----------|---------|---------|---------|
| Particulars                       | > 1 Crore | < 1 Crore | Total   | Foreign | Global  |
| As on 30.06.2017 O/S              | 6151.00   | 0.76      | 6151.76 | 254.12  | 6405.88 |
| Additions During Q2 2017-18       | 1314.64   | 4.86      | 1319.50 | 39.92   | 1359.42 |
| Less : Recovery During Q2 2017-18 | 596.73    | 4.88      | 601.61  | 0.00    | 601.61  |
| As on 30.09.2017                  | 6868.91   | 0.74      | 6869.65 | 294.04  | 7163.69 |

#### ASSET CLASSIFICATION

(Rs. Crs)

| Asset Classification |     |          |      |     |          | 30.09.17<br>% |
|----------------------|-----|----------|------|-----|----------|---------------|
| Standard Assets      | 66  | 6151.76  | 44%  | 52  | 6869.65  | 46%           |
| Sub-Standard Assets  | 37  | 1228.08  | 9%   | 35  | 863.19   | 6%            |
| Doubtful Assets      | 195 | 6752.76  | 48%  | 195 | 7291.22  | 49%           |
| Loss Assets          | 1   | 0.46     | 0%   | 0   | 0        | 0%            |
| Total                | 299 | 14133.06 | 100% | 282 | 15024.06 | 100%          |

#### **SLIPPAGES**

(Rs. Crs)

| Details                                  | Sep 16 | Dec 16 | Mar 17 | Jun 17 | Sep-17 |
|------------------------------------------|--------|--------|--------|--------|--------|
| No of A/cs slipped during the<br>Quarter | 9      | 6      | 5      | 4      | 3      |
| Amount in INR in Crores                  | 463    | 136    | 182.87 | 868.34 | 248.26 |

### SECTOR WISE OUTSTANDING – RESTRUCTURED STANDARD



|                              |          |          |          |          |          | 1 1      |
|------------------------------|----------|----------|----------|----------|----------|----------|
| Sector                       | 30.06.17 | 30.06.17 | 30.06.17 | 30.09.17 | 30.09.17 | 30.09.17 |
| 360101                       | A/cs     | Amount   | %        | A/cs     | Amount   | %        |
| Chemical & Pharma            | 2        | 164.66   | 2.68%    | 2        | 163.37   | 2.38%    |
| Sugar                        | 1        | 15.75    | 0.26%    | 1        | 15.34    | 0.22%    |
| Textile                      | 0        | 0.00     | 0.00%    | 0        | 0.00     | 0.00%    |
| Iron & Steel                 | 8        | 627.10   | 10.19%   | 8        | 628.74   | 9.15%    |
| Auto & Ancillary             | 1        | 21.48    | 0.35%    | 0        | 0.00     | 0.00%    |
| Paper                        | 1        | 46.45    | 0.76%    | 1        | 54.14    | 0.79%    |
| Food Processing              | 1        | 161.58   | 2.63%    | 1        | 159.85   | 2.33%    |
| Engineering                  | 2        | 270.98   | 4.40%    | 2        | 268.07   | 3.90%    |
| Telecom                      | 0        | 0.00     | 0.00%    | 0        | 0.00     | 0.00%    |
| Metal Processing             | 1        | 67.20    | 1.09%    | 1        | 66.76    | 0.97%    |
| Power                        | 14       | 3602.73  | 58.56%   | 16       | 4676.56  | 68.08%   |
| Airways                      | 0        | 0.00     | 0.00%    | 0        | 0.00     | 0.00%    |
| Electronic & Software        | 0        | 0.00     | 0.00%    | 0        | 0.00     | 0.00%    |
| Cement                       | 2        | 108.65   | 1.77%    | 0        | 0.00     | 0.00%    |
| Logistics                    | 0        | 0.00     | 0.00%    | 0        | 0.00     | 0.00%    |
| Other Industries             | 1        | 3.90     | 0.06%    | 1        | 3.11     | 0.05%    |
| SME                          | 12       | 113.03   | 1.84%    | 4        | 27.84    | 0.41%    |
| Micro Finance                | 0        | 0.00     | 0.00%    | 0        | 0.00     | 0.00%    |
| Infrastructure               | 8        | 800.39   | 13.01%   | 7        | 722.85   | 10.52%   |
| Comm. Real Estate (CRE)      | 0        | 0.00     | 0.00%    | 0        | 0.00     | 0.00%    |
| Trade                        | 1        | 8.71     | 0.14%    | 0        | 0.00     | 0.00%    |
| Agriculture                  | 7        | 55.70    | 0.91%    | 6        | 53.57    | 0.78%    |
| HL / EDU / Others            | 2        | 11.01    | 0.18%    | 1        | 0.04     | 0.00%    |
| Real Estate (Other than CRE) | 1        | 30.06    | 0.49%    | 1        | 29.41    | 0.43%    |
| Ceramic, Granite, Marble     | 0        | 0.00     | 0.00%    | 0        | 0.00     | 0.00%    |
| Rubber & Plastic             | 1        | 42.39    | 0.69%    | 0        | 0.00     | 0.00%    |
| Gem & Jewels                 | 0        | 0.00     | 0.00%    | 0        | 0.00     | 0.00%    |
| Grand Total                  | 66       | 6151.77  | 100.00%  | 52       | 6869.65  | 100.00%  |
|                              |          |          |          |          |          |          |

### SDR/S4A ACCOUNTS – SMA2 – INDUSTRY WISE – SEPT 2017



| S.No | SECTOR                          | Amt. in Cr. |
|------|---------------------------------|-------------|
| 1    | INFRA POWER                     | 2268        |
| 2    | INFRA ROADS                     | 487         |
| 3    | MINING & QUARRYING              | 313         |
| 4    | CONSTRUCTION                    | 255         |
| 5    | IRON & STEEL                    | 229         |
| 6    | AGRICULTURE & ALLIED ACTIVITIES | 177         |
| 7    | INFRA-TELECOM                   | 149         |
| 8    | INFRA OTHERS                    | 120         |
| 9    | AUTOMOBILES                     | 72          |
| 10   | PAPER & PAPER PRODUCTS          | 56          |
|      | Grand Total                     | 4125        |



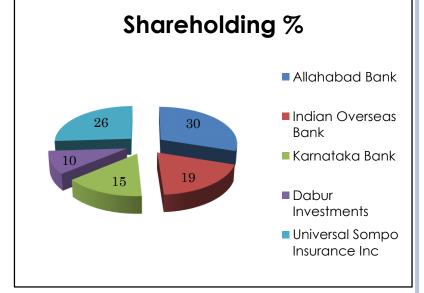
| INVESTMENTS - Q2 FY (17-18)                   |          | ( Rs. In Crs)            |                          |
|-----------------------------------------------|----------|--------------------------|--------------------------|
| As on                                         |          | 30-09-2017               |                          |
| Net Investments (Domestic)                    |          | % of Total<br>Investment | Regulatory %             |
| SLR                                           | 48176.53 | 84.24                    |                          |
| Non SLR                                       | 9013.94  | 15.76                    | Total Non SLR should not |
| НТМ                                           | 37529.93 | 65.62                    | exceed 30% of Total      |
| AFS                                           | 19294.47 | 33.74                    | investments)             |
| HFT                                           | 366.07   | 0.64                     |                          |
| Portfolio Duration ( in years)                | 6.54     |                          | Limit : 6.80             |
| AFS & HFT (Trading Book) Duration ( in years) | 4.11     |                          | Limit: 5.00              |

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## **STRATEGIC INVESTMENTS – JOINT VENTURES**

**IOB** entered into Non Life Insurance Business with Universal Sompo General Insurance (USGI) Company Limited with equity participation of **19%** along with the other Banks and Institutions

| Name of Entity                | Shareholding<br>% | Investment<br>(Rs. Crs) |
|-------------------------------|-------------------|-------------------------|
| Allahabad Bank                | 30                | 105                     |
| Indian Overseas Bank          | 19                | 66.5                    |
| Karnataka Bank                | 15                | 52.5                    |
| Dabur Investments             | 10                | 35                      |
| Universal Sompo Insurance Inc | 26                | 91                      |
| Total                         | 100               | 350                     |



>USGIC has entered into Bancassurance tie up with Allahabad Bank, IOB and Karnataka Bank.

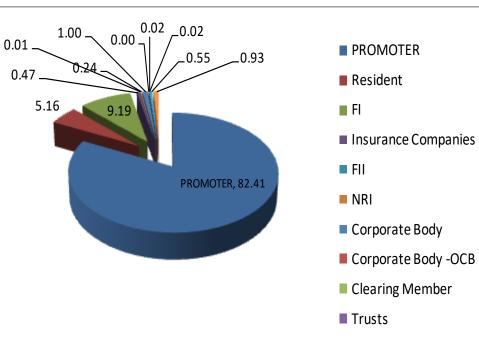
>IOB entered into Corporate Agency arrangements with effect from 20<sup>th</sup> December 2008 for distribution of USGI products

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#### SHARE HOLDING PATTERN AS ON 30.09.2017

#### **DIVIDEND DECLARED** AND PAID

| YEAR    | Interim<br>Dividend | Final<br>Dividend |
|---------|---------------------|-------------------|
| 2000-01 |                     | 10%               |
| 2001-02 |                     | 12%               |
| 2002-03 |                     | 16%               |
| 2003-04 | 12%                 | 8%                |
| 2004-05 | 14%                 | 10%               |
| 2005-06 |                     | 26%               |
| 2006-07 |                     | 30%               |
| 2007-08 |                     | 35%               |
| 2008-09 |                     | 45%               |
| 2009-10 |                     | 35%               |
| 2010-11 |                     | 50%               |
| 2011-12 |                     | 45%               |
| 2012-13 |                     | 20%               |
| 2013-14 | 7%                  | 5%                |
| 2014-15 | -                   | -                 |
| 2015-16 | -                   | -                 |
| 2016-17 | -                   | -                 |



#### (in %)





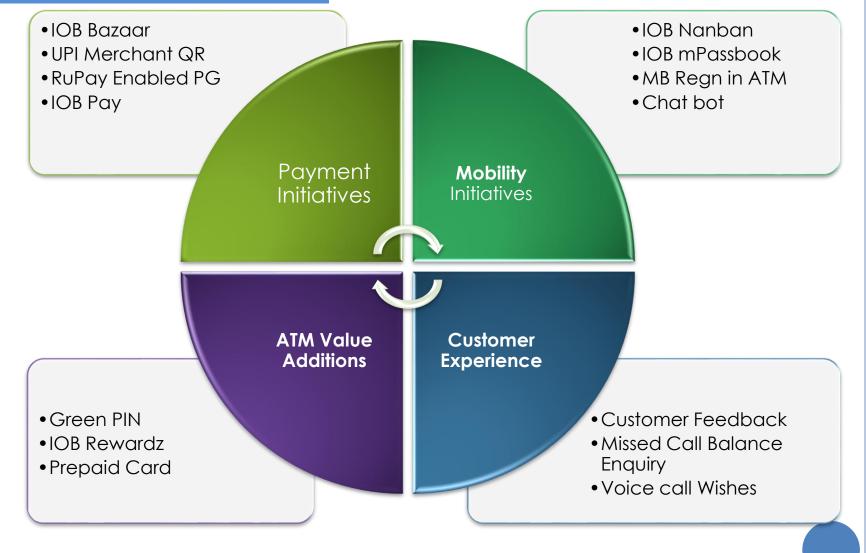
# VALUATIONS

| Particulars (Rs. Crs)                                                     | Q2 17-18 | Q2 16-17 | FY 16-17 |
|---------------------------------------------------------------------------|----------|----------|----------|
| Earning per Share (`) (Annualised for Quarters)                           | - ve     | - ve     | - ve     |
| Book Value per Share (`)                                                  | 26.22    | 40.65    | 34.52    |
| Adjusted Book Value per Share (`) [(Net Worth -<br>Net NPA)/No of Shares] | - ve     | - ve     | - ve     |
| Price/Book Value (`)                                                      | 0.85     | 0.63     | 0.77     |
| Price/Adjusted Book Value (`)                                             | - ve     | - ve     | - ve     |
| PE Ratio                                                                  | - ve     | - ve     | - ve     |

\* Price as on 30.09.2017 Rs. 22.20 (NSE)



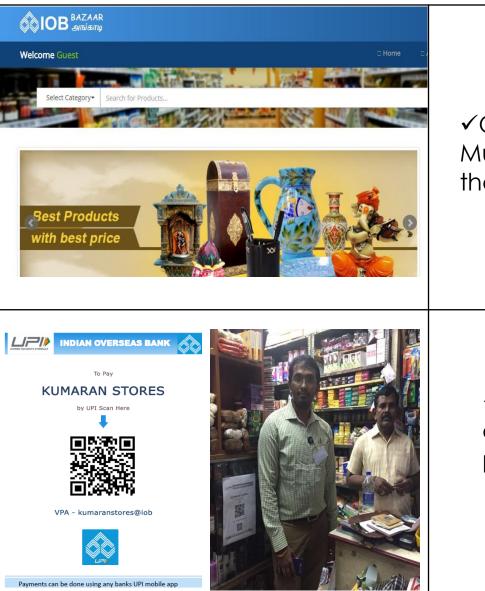




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## **PAYMENT INITIATIVES**





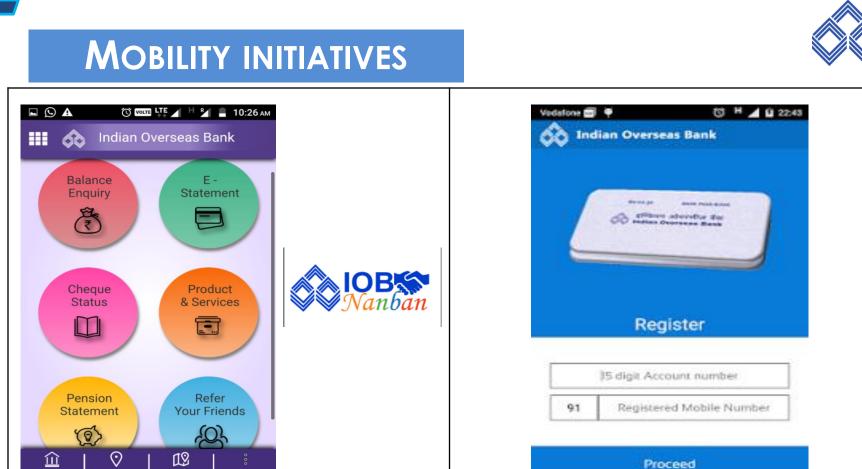
✓Online Market Place Portal for Mudra & MSME Customers to sell their products online.

✓Scan the QR code from any UPI App for making payment

# **PAYMENT INITIATIVES**



|                   | <ul> <li>✓QR will be linked to the beneficiary account number through VPA.</li> <li>✓ Customer can scan the QR code by any bank UPI application.</li> <li>✓ Once the customer scans the QR code and accepted for payment the customer a/c will get debited and the amount will be credited to the beneficiary.</li> </ul>              |
|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RuPay             | <ul> <li>✓Bank's Payment gateway was accepting Master/VISA</li> <li>✓RuPay acceptance enabled across all merchants of bank's Payment Gateway</li> </ul>                                                                                                                                                                                |
| <image/> <image/> | <ul> <li>✓Product is targeted towards enabling online<br/>fees collection of schools &amp; colleges</li> <li>✓Can be provided to schools &amp; colleges with /<br/>without websites also</li> <li>✓No technical changes needed at the<br/>Institution end as all the data and transaction is<br/>captured at IOB end itself</li> </ul> |



✓Customer Mobile App
 ✓Branch / ATM / CDM Locator
 ✓Products and Services of Bank
 ✓Balance Enquiry of Savings, Current, Deposits and Loan
 ✓Offline view

ATM

0

Branch

 $\triangleleft$ 

CDM

More

✓ Digital Passbook to individual and corporate customers

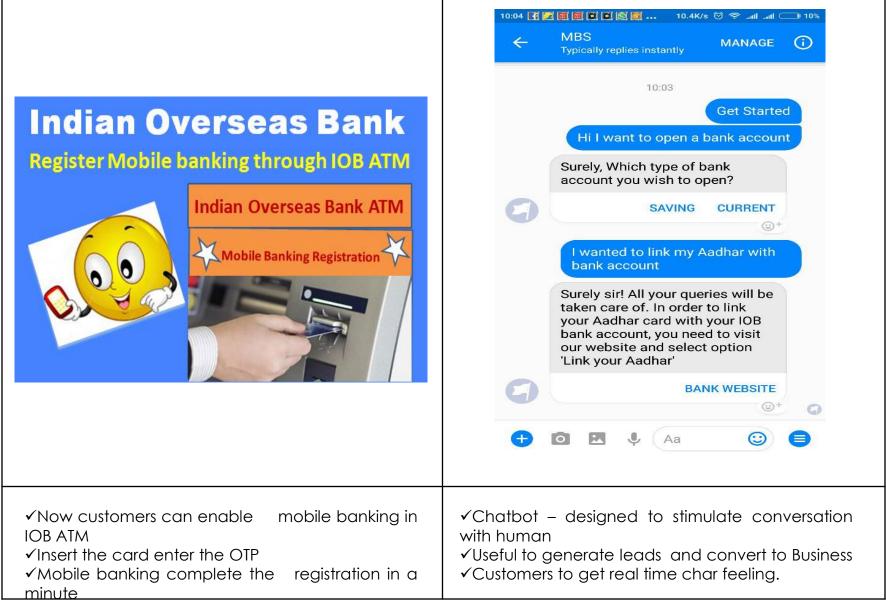
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- ✓ Available for Android/Apple/Windows Mobile Platforms
- $\checkmark$  Offline view of the transactions can be customised by the user.

⊲



# **MOBILITY INITIATIVES**



# **CUSTOMER EXPERIENCE INITIATIVES**



| <ul> <li>✓ Customer can call to the specified<br/>number for to provide a feedback about<br/>our service</li> <li>✓ If you are unhappy with our service please<br/>call 8828846220</li> <li>✓ If you are happy with our service please<br/>call 8828846225</li> </ul> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul> <li>✓Customer can give missed call to</li> <li>9210622122 to know your account balance</li> <li>✓ All account balance linked to the mobile number will be sent as SMS</li> </ul>                                                                                 |
| ✓Automated voice call wishes for HNI<br>customers On their Birthdays                                                                                                                                                                                                  |

# **ATM VALUE ADDITIONS**

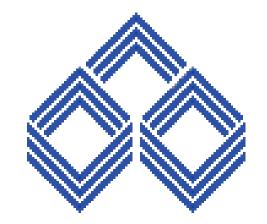


| GOGOGREEN | <ul> <li>Now ATM card pin is provided as green pin as a paper-Less green initiative.</li> <li>Customer can apply for re-pin through green pin facility were they can get OTP for pin reset to their registered mobile number.</li> <li>When customer insert their card in ATM machine they will receive an OTP.</li> </ul> |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| KEWARDZ   | <ul> <li>✓ Reward Points for Spends through IOB<br/>ATM Debit Card</li> <li>✓ Reward Points for Usage at<br/>✓ POS</li> <li>✓ Ecommerce</li> <li>✓ Points can be redeemed from</li> <li>www.iobrewardz.com website</li> <li>✓ IOB Rewardz Android mobile app</li> </ul>                                                    |



#### DISCLAIMER

- Except for the historical information contained herein, statements in this release which contain words or phrases such as "will", "aim", "will likely result", "would", "believe", "may", "expect", "will continue", "anticipate", "estimate", "intend", "plan", "contemplate", "seek to", "future", "objective", "goal", "strategy", "philosophy", "project", "should", "will pursue" and similar expressions or variations of such expressions may constitute "forward-looking statements".
- These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, future levels of non-performing loans, our growth and expansion, the adequacy of our allowance for credit losses, our provisioning policies, technological changes, investment income, cash flow projections, our exposure to market risks as well as other risks. Indian Overseas Bank undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.



# **THANK YOU**