



इण्डियन ओवरसीज़ बैंक **INDIAN OVERSEAS BANK**

## Safeguarding Online Identity

Dear Customer,

**Greetings from IOB !**

**Identity theft** is the crime of obtaining the personal or financial information of another person for the sole purpose of misusing that person's name or identity to make fraudulent transactions or purchases.



### In cases of identity theft

- Immediately change your **passwords for all accounts.**
- Contact your banks/wallets to block/freeze your accounts so that the offender is not able to access your financial resources.
- Change your password on other websites in case they have also been compromised.
- **Do not continue to use a compromised PIN. Get a new PIN.**

### Best Practices for users

- Do not share account information with friends, family or other people especially through Online.
- Ensure you always have effective and updated antivirus/antispymware software running in your computer/device.
- Keep sensitive documents securely, and destroy those you no longer need.
- Never divulge private information data in response to an email, text, letter or phone call unless you are certain that the request is from a bona fide source.
- Change passwords frequently. Use strong passwords.

**Do not share confidential information like Internet banking login ID /Password /OTP /PIN /ATM-Debit /Credit Card Number / CVV/ Expiry Date to anyone.** If you receive a mail or phone call asking for the same, be alert, as it is likely to be from a fraudster.

**Bank or its employees will never ask for such confidential information through e-mail or over phone.**

### GOOD PEOPLE TO GROW WITH

With warm regards,  
Chief Information Security Officer  
Indian Overseas Bank, Central Office, Chennai