



**इण्डियन ओवरसीज़ बैंक**  
**Indian Overseas Bank**

आपकी प्रगति का सच्चा साथी  
Good people to grow with

## Tips for prevention from Phishing Attack

### Do's

- Be cautious about opening any attachments or downloading files you receives regardless of who sent them.
- Look for the sender email ID before you enter/give away any personal information.
- Use antivirus, antispymware and firewall software (update them regularly too).
- Always update your web browser.
- If you receive any suspicious e-mail do call the bank to confirm if it is legitimate or not.
- Do use a separate email accounts for things like shopping online, personal etc.

### Don'ts

- Don't reply to an e-mail or pop-up message that asks for personal or financial information.

**सूचना सुरक्षा विभाग Information Security Department**

केन्द्रीय कार्यालय 763 अन्ना सलाई चेन्नई - 600002, Central Office 763 Anna Salai, Chennai - 600002

- Don't e-mail personal or financial information i.e credit card or other sensitive information via e-mail.
- Don't click on any email or social media messages you don't expect or need.
- Don't open e-mail that you have any suspicion may not be legitimate. If it is legitimate and the individual trying to contact you really needs to, they will try another means.
- Don't open attachments that you were not expecting, especially ZIP files and NEVER run .exe files.
- Don't use your company e-mail address for personal things.
- Don't open any spam e-mail.
- Don't open suspicious videos or images in social networking sites since social networking are prime target of phishing.
- Never respond to phone calls asking for bank details. It might be vishing (voice phishing).
- Don't respond if you receive any message(sms) asking you to confirm account information that has been "stolen" or "lost" or encouraging you to reveal personal information in order to receive a prize, it's most likely a form of phishing.

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