

October 19, 2023

Ref No: IOB/2023-24/014

Indian Overseas Bank
Investor Relation Cell
Balance Sheet Management Department (BSMD)
Central office
763, Anna Salai
Chennai – 600 002.

Dear Sir/Madam,

Investor Grievance Report for the Quarter ended September 30, 2023

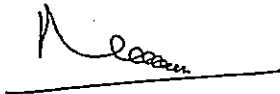
We enclose the Investor Grievance Report for Quarter ended September 30, 2023, based on the records produced to me by your Registrars & Share Transfer Agent, Cameo Corporate Services Limited.

We also enclose the Quarterly Certificate of Resolution of Investor Grievances during the quarter July 1, 2023 to September 30, 2023.

Thanking You,

Yours Faithfully,

For R Sridharan & Associates
Company Secretaries



R Sridharan
Practising Company Secretary
COP: 3239,
FCS: 4775



Encl.: As above



INDIAN OVERSEAS BANK

Quarterly Certificate of Resolution of Investor Grievance for the quarter July 1, 2023 - September 30, 2023

We hereby certify that there was no Investor Grievances was received during the quarter July 1, 2023 to September 30, 2023 during the quarter as detailed below:

Month	No. of Grievances Received	No. of Grievances Resolved
July	5	5
August	10	10
September	14	14

S.NO	MONTH	NAME OF THE INVESTOR	NATURE OF COMPLAINT	NO.OF DAYS TAKEN TO RESOLVE THE COMPLAINTS	COMPLAINT CODE	DATE OF COMPLAINT RECEIVED	DATE OF COMPLAINT RESOLVED
1.	JULY	SEBI SCORE-SANOFI HEALTHCARE INDIA PVT LTD	NON-RECEIPT OF DUPLICATE SHARE CERTIFICATES / LETTER OF CONFIRMATION	2	IIII	11/07/2023	13/07/2023
2.	JULY	DHANABHAK YAM SAROJA	NON RECEIPT OF DIVIDEND ON SHARES	0	IIC	20/07/2023	20/07/2023
3.	JULY	KULKARNI GIRISH PANDURANG	NON RECEIPT OF DIVIDEND ON SHARES	0	IIC	24/07/2023	24/07/2023
4.	JULY	M CHRISTHURA RAJ	NON RECEIPT OF SHARE CERTIFICATES IN EXCHANGE OF ALLOTMENT LETTERS	0	IIIA	27/07/2023	27/07/2023
5.	JULY	M CHRISTHURA RAJ	NON RECEIPT OF REFUND ORDER ALLOTMENT ADVICE	0	IA	27/07/2023	27/07/2023
6.	AUGUST	KAILASH PRASAD SANTHALIA	NON RECEIPT OF SHARE CERTIFICATES AFTER TRANSFER	0	IIIB	10/08/2023	10/08/2023
7.	AUGUST	LALITHA GANESH	NON RECEIPT OF DIVIDEND ON SHARES	1	IIC	11/08/2023	12/08/2023
8.	AUGUST	SHAH	NON-RECEIPT	1	IVJ	11/08/2023	12/08/2023





		INVESTORS HOME LTD	OF SHARE IN DEMAT A/C				
9.	AUGUST	NARAYANAN SUNDARA MOORTHY	NON RECEIPT OF DIVIDEND ON SHARES	2	IIC	19/08/2023	21/08/2023
10.	AUGUST	SEEMA MOHIUDDIN	NON RECEIPT OF DIVIDEND ON SHARES	0	IIC	23/08/2023	23/08/2023
11.	AUGUST	ANU TALWAR	NON RECEIPT OF DIVIDEND ON SHARES	6	IIC	25/08/2023	31/08/2023
12.	AUGUST	AMALRAJ J	NON RECEIPT OF LETTER OF OFFER FOR RIGHTS	1	IVB	25/08/2023	26/08/2023
13.	AUGUST	ANU TALWAR	NON RECEIPT OF DIVIDEND ON SHARES	6	IIC	25/08/2023	31/08/2023
14.	AUGUST	SHYAM BABU	NON RECEIPT OF DIVIDEND ON SHARES	1	IIC	29/08/2023	30/08/2023
15.	AUGUST	PABITRA MOHAN NANDA	NON RECEIPT OF DIVIDEND ON SHARES	0	IIC	31/08/2023	31/08/2023
16.	SEPTEMBER	ANU TALWAR	NON RECEIPT OF DIVIDEND ON SHARES	0	IIC	01/09/2023	01/09/2023
17.	SEPTEMBER	SANOBI HEALTHCARE INDIA PVT LTD	NON RECEIPT OF LETTER OF CONFIRMATION AFTER DUPLICATE CERTIFICATE	0	IIII	02/09/2023	02/09/2023
18.	SEPTEMBER	R PARTHASARATHI	NON RECEIPT OF DUPLICATE SHARE CERTIFICATES LETTER OF CONFIRMATION	1	IIII	04/09/2023	05/09/2023
19.	SEPTEMBER	HEMANTKUMAR VENKATESH DESHPANDE	NON RECEIPT OF DIVIDEND ON SHARES	1	IIC	04/09/2023	05/09/2023
20.	SEPTEMBER	PREMA BAI	NON RECEIPT OF INTEREST ON DELAYED PAYMENT OF REDEMPTION AMOUNT OF DEBENTURES	0	IVJ	07/09/2023	07/09/2023
21.	SEPTEMBER	PARVATHAK UMARI C	NON RECEIPT OF DIVIDEND ON SHARES	0	IIC	07/09/2023	07/09/2023
22.	SEPTEMBER	MANJULA	NON RECEIPT	0	IIC	07/09/2023	07/09/2023





		DASH	OF DIVIDEND ON SHARES				
23.	SEPTEMBER	CHANDRAM OHAN T S	NON RECEIPT OF DIVIDEND ON SHARES	0	IIC	07/09/2023	07/09/2023
24.	SEPTEMBER	VENUGOPAL AN P P	STATUS OF SHARES	0	IVJ	13/09/2023	13/09/2023
25.	SEPTEMBER	VASANTHI VIJAYAKUMA R	NON RECEIPT OF DUPLICATE SHARE CERTIFICATES LETTER OF CONFIRMATIO N	1	IIII	14/09/2023	15/09/2023
26.	SEPTEMBER	SRI BANAMALI JANA	NON RECEIPT OF DIVIDEND ON SHARES	1	IIC	20/09/2023	21/09/2023
27.	SEPTEMBER	RANJIT KUMAR	NON RECEIPT OF DIVIDEND ON SHARES	0	IIC	25/09/2023	25/09/2023
28.	SEPTEMBER	RICHA PANDEY	NON RECEIPT OF ANNUAL REPORTS	0	IVA	26/09/2023	26/09/2023
29.	SEPTEMBER	CATHERIN JOSEPHINE	NON RECEIPT OF DIVIDEND ON SHARES	0	IIC	28/09/2023	28/09/2023

For R Sridharan & Associates
Company Secretaries

R Sridharan
Practising Company Secretary
COP: 3239,
FCS: 4775





INDIAN OVERSEAS BANK

QUARTERLY REPORT ON INVESTOR GRIEVANCE FOR JULY 1, 2023 - SEPTEMBER 30, 2023.

Particulars	Complaints Received	Complaints Resolved	Complaints Pending at the end of the period
Non- receipt of Refund for Non - Allotment	1	1	NIL
Share Certificate – Second issue	NIL	NIL	NIL
Non- receipt of dividend	17	17	NIL
Non- receipt of Annual Report	1	1	NIL
Non – Registration of change in Address	NIL	NIL	NIL
Non – receipt of share certificates	1	1	NIL
Non – receipt of share certificates after Transfer	1	1	NIL
Non – receipt of Duplicate share certificates Letter of confirmation	4	4	NIL
Non – receipt of Letter of offer for Rights	1	1	NIL
Non – receipt of Demat documents	NIL	NIL	NIL
Miscellaneous Complaints	3	3	NIL
Complaints received from SEBI	NIL	NIL	NIL
Complaints received from BSE Limited	NIL	NIL	NIL
Complaints received from National Stock Exchange of India Limited	NIL	NIL	NIL
Complaints received from National Securities Depository Limited	NIL	NIL	NIL
Lawyer Notice	NIL	NIL	NIL
Complaints received from consume forum	NIL	NIL	NIL
Complaints received from court	NIL	NIL	NIL
TOTAL	29	29	NIL

For R Sridharan & Associates
Company Secretaries

R Sridharan
Practising Company Secretary
COP: 3239
FCS: 4775



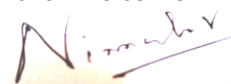
INDIAN OVERSEAS BANK
COMPLAINTS RECEIVED / RESOLVED FROM 01/07/2023 - 30/09/2023

SLNO	INWARDNO	INWARDDATE	NAME	OUTWARDDATE	No. of Days	COMP_TYPE	SOURCE	REMARKS
1	17171	07/11/2023	SEBI SCORE-SANOFI HEALTHCARE INDIA PVT LTD	07/13/2023	2	IIII	S-SEBI	NON-RECEIPT OF DUPLICATE SHARE CERTIFICATES / LETTER OF CONFIRMATION
2	17173	07/20/2023	DHANABHAKYAM SAROJA	07/20/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
3	17174	07/24/2023	KULKARNI GIRISH PANDURANG	07/24/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
4	17176	07/27/2023	M CHRISTHUVARAJ	07/27/2023	0	IIIA	C-CAMEO	NON RECEIPT OF SHARE CERTIFICATES IN EXCHANGE OF ALLOTMENT LETTERS
5	17175	07/27/2023	M CHRISTHUVARAJ	07/27/2023	0	IA	C-CAMEO	NON RECEIPT OF REFUND ORDER ALLOTMENT ADVICE
6	17178	08/10/2023	KAILASH PRASAD SANTHALIA	08/10/2023	0	IIIB	C-CAMEO	NON RECEIPT OF SHARE CERTIFICATES AFTER TRANSFER
7	17182	08/11/2023	LALITHA GANESH	08/12/2023	1	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
8	17181	08/11/2023	SHAH INVESTORS HOME LTD	08/12/2023	1	IVJ	C-CAMEO	NON-RECEIPT OF SHARE IN DEMAT A/C
9	17186	08/19/2023	NARAYANAN SUNDARA MOORTHY	08/21/2023	2	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
10	17189	08/23/2023	SEEMA MOHIUDDIN	08/23/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
11	17193	08/25/2023	ANU TALWAR	08/31/2023	6	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
12	17197	08/25/2023	AMALRAJ J	08/26/2023	1	IVB	C-CAMEO	NON RECEIPT OF LETTER OF OFFER FOR RIGHTS
13	17194	08/25/2023	ANU TALWAR	08/31/2023	6	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
14	17202	08/29/2023	SHYAM BABU	08/30/2023	1	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
15	17203	08/31/2023	PABITRA MOHAN NANDA	08/31/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
16	17205	09/01/2023	ANU TALWAR	09/01/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
17	17208	09/02/2023	SANOFI HEALTHCARE INDIA PVT LTD	09/02/2023	0	IIII	S-SEBI	NON RECEIPT OF LETTER OF CONFIRMATION AFTER DUPLICATE CERTIFICATE
18	17211	09/04/2023	R PARTHASARATHI	09/05/2023	1	IIII	C-CAMEO	NON RECEIPT OF DUPLICATE SHARE CERTIFICATES LETTER OF CONFIRMATION
19	17210	09/04/2023	HEMANTKUMAR VENKATESH DESHPANDE	09/05/2023	1	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
20	17214	09/07/2023	PREMA BAI	09/07/2023	0	IVJ	C-CAMEO	NON RECEIPT OF INTEREST ON DELAYED PAYMENT OF REDEMPTION AMOUNT OF DEBENTURES
21	17216	09/07/2023	PARVATHAKUMARI C	09/07/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
22	17217	09/07/2023	MANJULA DASH	09/07/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
23	17215	09/07/2023	CHANDRAMOHAN T S	09/07/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
24	17223	09/13/2023	VENUGOPALAN P P	09/13/2023	0	IVJ	S-SEBI	STATUS OF SHARES
25	17225	09/14/2023	VASANTHI VIJAYAKUMAR	09/15/2023	1	IIII	C-CAMEO	NON RECEIPT OF DUPLICATE SHARE CERTIFICATES LETTER OF CONFIRMATION
26	17226	09/20/2023	SRI BANAMALI JANA	09/21/2023	1	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
27	17231	09/25/2023	RANJIT KUMAR	09/25/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES
28	17235	09/26/2023	RICHA PANDEY	09/26/2023	0	IVA	C-CAMEO	NON RECEIPT OF ANNUAL REPORTS
29	17237	09/28/2023	CATHERIN JOSEPHINE	09/28/2023	0	IIC	C-CAMEO	NON RECEIPT OF DIVIDEND ON SHARES

Complaint Code	Nature of Complaint	No. of Cases		
		Received	Resolved	Pending
IA	NON RECEIPT OF REFUND ORDER ALLOTMENT ADVICE	1	1	0
IIC	NON RECEIPT OF DIVIDEND ON SHARES	17	17	0
IIIA	NON RECEIPT OF SHARE CERTIFICATES IN EXCHANGE OF ALLOTMENT LETTERS	1	1	0
IIIB	NON RECEIPT OF SHARE CERTIFICATES AFTER TRANSFER	1	1	0
IIII	NON RECEIPT OF DUPLICATE SHARE CERTIFICATES LETTER OF CONFIRMATION	4	4	0
IVA	NON RECEIPT OF ANNUAL REPORTS	1	1	0
IVB	NON RECEIPT OF LETTER OF OFFER FOR RIGHTS	1	1	0
IVJ	MISCELLANEOUS	3	3	0

No. of Complaints Updated & Acknowledged within	
0 Days	17
3 Days	10
7 Days	2
10 Days	0
20 Days	0
30 Days & Above	0

for CAMEO CORPORATE SERVICES LTD



Head - Investor Services Cell